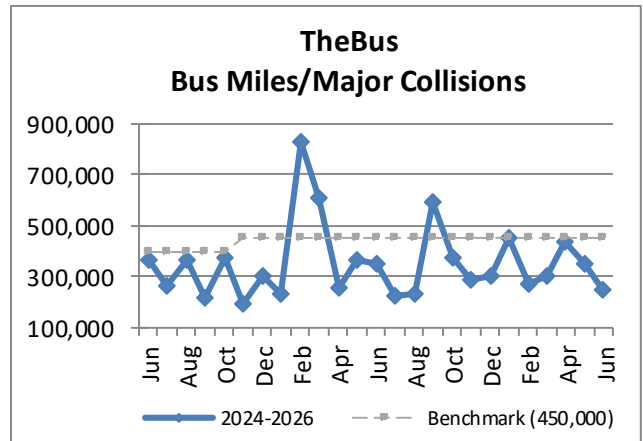
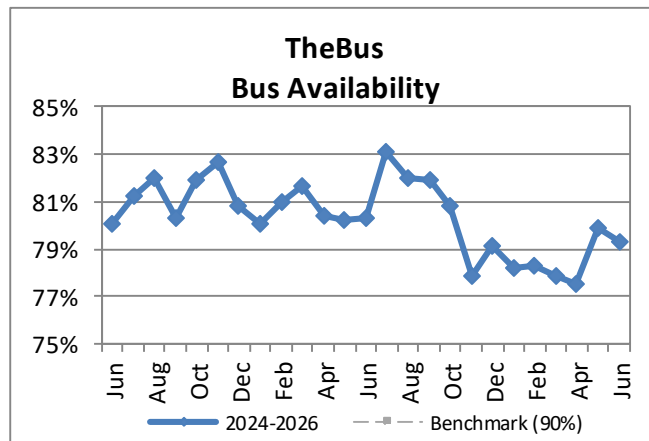
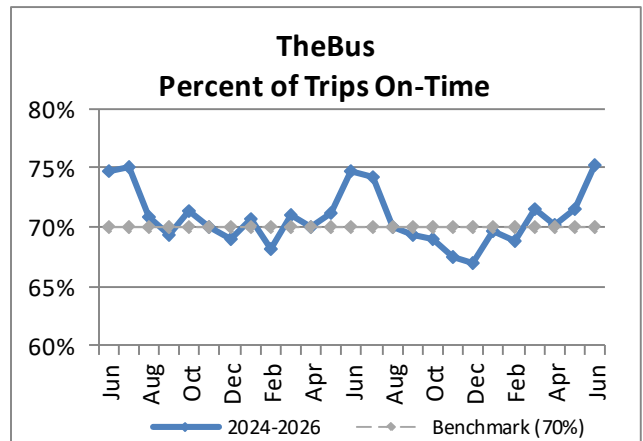
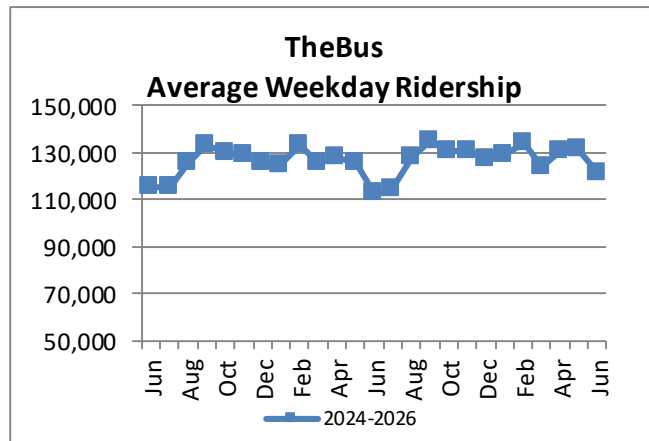


Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending June FY 2026

Key Performance Indicators (KPI)	June FY 2026	June FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,311,098	3,058,579	8%	41,796,558	41,033,763	1.9%	
Average Weekday Ridership	121,641	112,882	8%	128,172	125,863	1.83%	
Percent of Trips On-Time	75.3%	74.8%	1%	70.3%	71.0%	-0.65%	70%
Bus Availability	79.3%	80.3%	-1%	79.7%	81.1%	-1%	90%
Bus Miles/Major Collisions	249,397	354,306	-29.61%	339,816	364,133	-6.68%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				2.56	4.42	-42.08%	3.00
Miles/Mechanical Road Calls	13,028	10,802	20.61%	12,601	11,174	13%	11,000
Spare Ratio	22%	30.1%	-8.25%	27%	27.6%	-1%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	95.6%	98.6%	-4.37%	96.8%	97.8%	-3%	100%
Cost per Service Hour	\$194.17	\$188.24	3%	\$173.92	\$162.63	7%	\$166.69
Cost per Passenger Trip	\$7.44	\$7.84	-5%	\$6.50	\$6.20	5%	
Cost per Mile	\$14.12	\$13.53	4%	\$12.69	\$11.72	8%	
Passenger Trips per Hour	26.09	24.02	8.61%	26.86	24.34	10%	
Farebox Recovery	17.8%	14.2%	24.73%	18.8%	17.8%	6%	
Trips per Mile	1.90	1.73	10%	1.96	1.90	3%	
Average System Speed	12.71	13.11	-3%	12.66	11.89	6.40%	
Percent Complete in 30 Days (Customer)	74%	88%	-14%	88%	85%	3%	95%
Complaint Rate (Complaints per 100,000 Trips)	13.44	12.98	3.54%	13.51	11.80	14.49%	12



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